

# TERMS & CONDITIONS FOR THE WINGSTOP UK GIFT CARD

## IMPORTANT - PLEASE READ

The following terms and conditions apply to your purchase, use and ownership of a Wingstop UK Gift Card. Your purchase and/or use of a Wingstop UK Gift Card signifies your acceptance of these terms and conditions.

You must therefore read these terms and conditions carefully. If you wish to print a copy, please do so. We may change these terms and conditions from time to time.

If there is anything you do not understand, or if you have any questions about the Wingstop UK Gift Card, please contact us at [marketing@lemon-pepper.co.uk](mailto:marketing@lemon-pepper.co.uk).



## **1. THE WINGSTOP UK GIFT CARD**

The Wingstop UK Gift Card works just like an ordinary gift card, with a balance that customers can redeem in participating stores only, allowing them to buy Wingstop menu items with the use of the Wingstop UK Gift Card. It is available in digital or physical format.

## **2. OWNER OF THE WINGSTOP UK GIFT CARD PROGRAMME**

LEMON PEPPER HOLDINGS LIMITED is responsible for the Wingstop UK Gift Card. We are registered in the United Kingdom, with company number 10589672. Our registered office is at Third Floor, 21 Cork Street, London, W1S 3LZ.

The Wingstop UK Gift Card is managed through our card partner, Toggle.

## **3. OWNER OF THE WINGSTOP UK GIFT CARD PROGRAMME**

To purchase a Wingstop gift card please visit [www.wingstop.co.uk/gifts](http://www.wingstop.co.uk/gifts). Wingstop Gift Cards cannot be bought in store or reloaded, once the value is used, the gift card is no longer valid. It is available in digital format, or you can choose to receive a physical card that can be used.

All references to the Wingstop UK Gift Card in these terms and conditions are to both formats, unless we specify otherwise.

## 4. CHARGING YOUR WINGSTOP UK GIFT CARD

The Wingstop UK Gift Card is charged once, when you purchase it with the amount you select. You cannot top it up at a later date.

The minimum value you can place on a Wingstop UK Gift Card is £10 for a digital gift card and £25 for a physical gift card, and the maximum is £500 for both digital and physical gift cards. You can spend any amount you like each time (1p minimum), provided that there is enough credit on your card.

## 5. USING YOUR WINGSTOP UK GIFT CARD

### WHERE YOU USE IT

All our physical restaurants in England, Scotland and Wales will accept gift cards at till point for customers to pay in full or in part for menu items. Gift cards cannot be used on orders placed via Deliveroo or Click and Collect. A list of our current restaurants can be found at <https://www.wingstop.co.uk/locations>.

### HOW YOU USE IT

Whenever you order food or drinks from a restaurant for eat in or take away, you present your Wingstop UK Gift Card (digital or physical) to the member of staff taking your order.

## 6. CHECKING YOUR BALANCE

You can check your balance at any time by visiting your account on [www.wingstop.co.uk/gifts](https://www.wingstop.co.uk/gifts). You will need your long card number (and PIN if physical card) to access your online account. Your card will first need to be registered before checking the balance online.

## 7. REFUND

If you are permitted by law to receive a refund, and you paid using your Wingstop UK Gift Card, the refund will be loaded back on to your Wingstop UK Gift Card.

## 8. NO EXCHANGE FOR CASH

Funds loaded on to a Wingstop UK Gift Card cannot be exchanged for cash or equivalent. They must be used to purchase Wingstop UK menu items in restaurants.

## 9. KEEPING YOUR CARD SAFE

You should keep your Wingstop UK Gift Card safe and not divulge the code to anyone. If you lose your Wingstop UK Gift Card, or if it is stolen or otherwise used, let us know at [marketing@lemon-pepper.co.uk](mailto:marketing@lemon-pepper.co.uk).

If you have registered your Wingstop UK Gift Card, we can give you a replacement card in cases of loss or theft, but any funds spent by an unauthorised person cannot be recovered. You should, therefore, treat the card as you would treat money in your wallet.

Similarly, as is the case with most gift cards, the Wingstop UK Gift Card is not covered by the Financial Services Compensation Scheme — therefore, any funds lost are not insured or compensated.

## 10. LIFESPAN OF THE CARD

Your Wingstop UK Gift Card will automatically come to an end one year after purchase. At this point, any funds on it will be lost. Therefore, you should use it within that period — and, remember, you can use it to pay in part.

## 11. YOUR DATA

In purchasing and using your Wingstop UK Gift Card, we will collect, store and process personal data in relation to you. Our use of that data is described in our <https://www.wingstop.co.uk/privacy>.

We value your personal data. We would never give it to a third party so that the third party can market to you for its own purposes.

## 12. OUR LIABILITY

We will not be liable to you for the non-availability or non-functioning of the card, except if we are negligent and where the law prevents us from limiting our liability. In general, however, we will try to resolve any issues that arise.

## 13. CHANGES TO THESE TERMS AND CONDITIONS

We may make updates to the Wingstop UK Gift Card from time to time.

We may also change these terms and conditions from time to time. Any such changes will appear on this page and will be binding on you from the next time you use the Wingstop UK Gift Card.

## 14. GOVERNING LAW

These terms and conditions, together with our privacy notice, set out the full agreement between us in relation to the Wingstop UK Gift Card. They are governed by the law of England and Wales, and by the jurisdiction of the English and Welsh courts.

